



Dogs Wonderland House TH
109 M.3 T.Pratu Pa A.Muang Lamphun 51000 Thailand
www.dogswonderlandhouse.com | info@dogswonderlandhouse.com

Terms and Conditions

1. Payment Method Accepted

- 1.1 Cash
- 1.2 Postal Money Orders
- 1.3 Bank Transfer

**** No personal cheque accepted!! ****

2. Deposits and Payment

2.1

For Shipping Oversea

a) **50% Non-refundable deposit** for purchasing puppies or adults in retail price (Note that 50% Non-refundable of each breed in the shipment) plus full shipping cost (Non-refundable) must be made.

For Shipping in Thailand

b) **1 of 3 or 33.33% Non refundable deposit** for purchasing puppies or adults in retail price (Note that 1 of 3 deposit payment or 33.33% deposit payment Non-refundable of each breed in the shipment) must be made.

2.2 Deposit for purchasing puppies will hold on the puppy/puppies of your choice for 5 days (or until the puppy/puppies is weaned and ready for shipping), so that all of inquiries such as health certificate, final payment, shipping and/or pickup arrangements can be arrange.

2.3 All puppies will not be held until deposit is received unless agree upon.

2.4 After the deposit has been received, if the puppies already available and the owner did not pick up and/or was not shipped on the day that was arranged and agreed by both parties; a boarding and maintenance fee of 8 USD per day will be added to the sale price and must be paid before the adult or puppy ships/goes to its new home. Or puppy can be resold and the deposit will be forfeited unless other arrangements are made and other additional cost has been paid.

2.5 The deposit will not be refunded for puppies due to cancellations.

2.7 Full payment is required:

For Shipping Oversea – Full payment must submit to our account 4 – 7 days prior to the shipment date. In case, money does not arrive prior to the ship date; all shipping cost will be forfeited and will equivalent to Zero as we had already paid to the airline/cargo once you confirm the final full settlement date. If you still want a puppy or an adult dog, the new shipping cost must be paid to us again.



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For Shipping in Thailand – Full payment must be submitted to our account 24 hours prior to the shipment date. Otherwise, deposit that you had paid will be forfeited. If you still want a puppy or an adult dog, the new full payment must be paid to us again and the new arrangement will be made.

3. Shipping

3.1 We ship nationwide out of Suvarnabhumi International Airport in Bangna-Trad KM.15, Bangkok, Thailand and Chiangmai International Airport in Chiangmai Province, Thailand.

3.2 **All shipping costs are the responsibility of the buyer**, along with any costs for special health requirements, microchip number, travel cage, custom clearance and airline overnight fees unless agree upon.
(For details please contact us)

4. Guarantee

4.1 We make no guarantees on size-weight-height/color-tint of any puppy.

4.2 We make no guarantees implied or otherwise that any animal sold will gain any type of show title, but that they exhibit certain potential and a possibility of doing so based on our evaluation at the time of the sale.

4.3 Any puppy leaving will be healthy to our knowledge and experience; however, because we have no control over the animal once they leave our place or kennel, thus, **we will not respond for the death or illness of animal which may occur during the shipping or the exposure to or from other animals and environment.**

4.4 **All puppies shipped via airline are not insured for the trip due to Airline policy.**

4.5 We do guarantee the health of the puppy 7 days after the puppy shipped out from the kennel. And we do consult any topics concerned with the puppy for 18 months after the puppy shipped out from the kennel.

4.6 **Any claims as a result of the agreement of 4.5 must be made within 3 days' time period with full documents that we will required and request. (please contact us for more details)**

4.7 **Any claims as a result of the agreement from 4.5 must be accompanied by veterinary statement in Animal Hospital ONLY and any**



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**other documents required by Dogs Wonderland House must be show.
Note that all cost is at the buyer expense.**

4.8 If the puppy or adult being transfer to another party, the guarantee contract will be end. Unless agree upon.

4.9 The decision to replace will be under Dogs Wonderland House decision only.

4.10 In a replacement situation, the puppy or adult must be returned to Dogs Wonderland House (shipping at the expense of the buyer).

4.11 If the buyer selects to keep the puppy or adult, there will be no replacement.

4.12 No replacement in the situation that the buyer incident or accident made the puppy or adult destroyed or lost any organs or affected diseases outsides the kennel.

4.13 Replacement is limited to the origin amount paid for the puppy or adult. If there is other expense or the buyer chooses the puppy/adult which is more expensive than the origin amount, the buyer must pay for those expense and follow the payment term above.

4.14 The replacements will be made within 90 days or in 4.15

4.15 In replacement situation, if the replacement of puppy is unavailable, Dogs Wonderland House will have the full authorize to extend the replacement time period.

4.16 If the buyer refuses the replacement, Dogs Wonderland House reserved the right to forfeit any claims.

Dogs Wonderland House has a full authorize to change the terms and conditions without prior notice.

I HAVE READ AND UNDERSTAND THE INFORMATION ABOVE AND SIGN TO AGREE WITH DOGS WONDERLAND HOUSE TERMS AND CONDITIONS

(Mr Ricky Teedung)

Breeder

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Buyer